

# ROMED 1

EUROPEAN TRAINING PROGRAMME ON  
INTERCULTURAL MEDIATION FOR ROMA  
COMMUNITIES

Funded  
by the European Union  
and the Council of Europe



EUROPEAN UNION



COUNCIL OF EUROPE

CONSEIL DE L'EUROPE

Implemented  
by the Council of Europe

# OUTLINE

- **Why are we doing this?**
- **The ROMED1 Programme (2011-2015)**
- **Health mediators- facts check  
(milestones and challenges)**
- **Key achievements and elements of  
impact**
- **Trainings 2016-2018**
- **After ROMED1**

# WHY? THE NEED FOR CHANGE

**FROM**



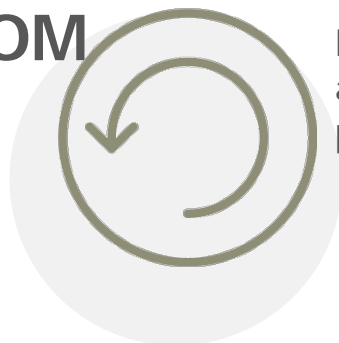
A vicious circle  
of blame  
and  
discouragement

**TO**

A virtuous  
circle of  
trust-building  
and cooperation



**FROM**



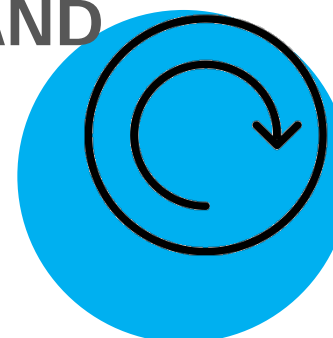
Dependency  
and  
paternalism

**TO**

Empowerment,  
Recognition,  
Community  
participation



**AND**



Respect for  
human rights  
and active  
citizenship

# OBJECTIVES

## ROMED1



Médiation  
pour les Roms

Mediation  
for Roma

Training  
mediators  
as  
agents of  
change

Improving  
dialogue  
and building  
confidence  
between Roma  
and public  
institutions

Increasing  
responsiveness  
of public institutions  
towards Roma

Advocating for the  
improvement of  
the situation  
of mediators

Creating a  
community  
of Learning,  
Practice and  
Change at  
European level

Creating  
European standards  
on Mediation

Working towards  
the  
transferability  
and  
sustainability of  
quality mediation

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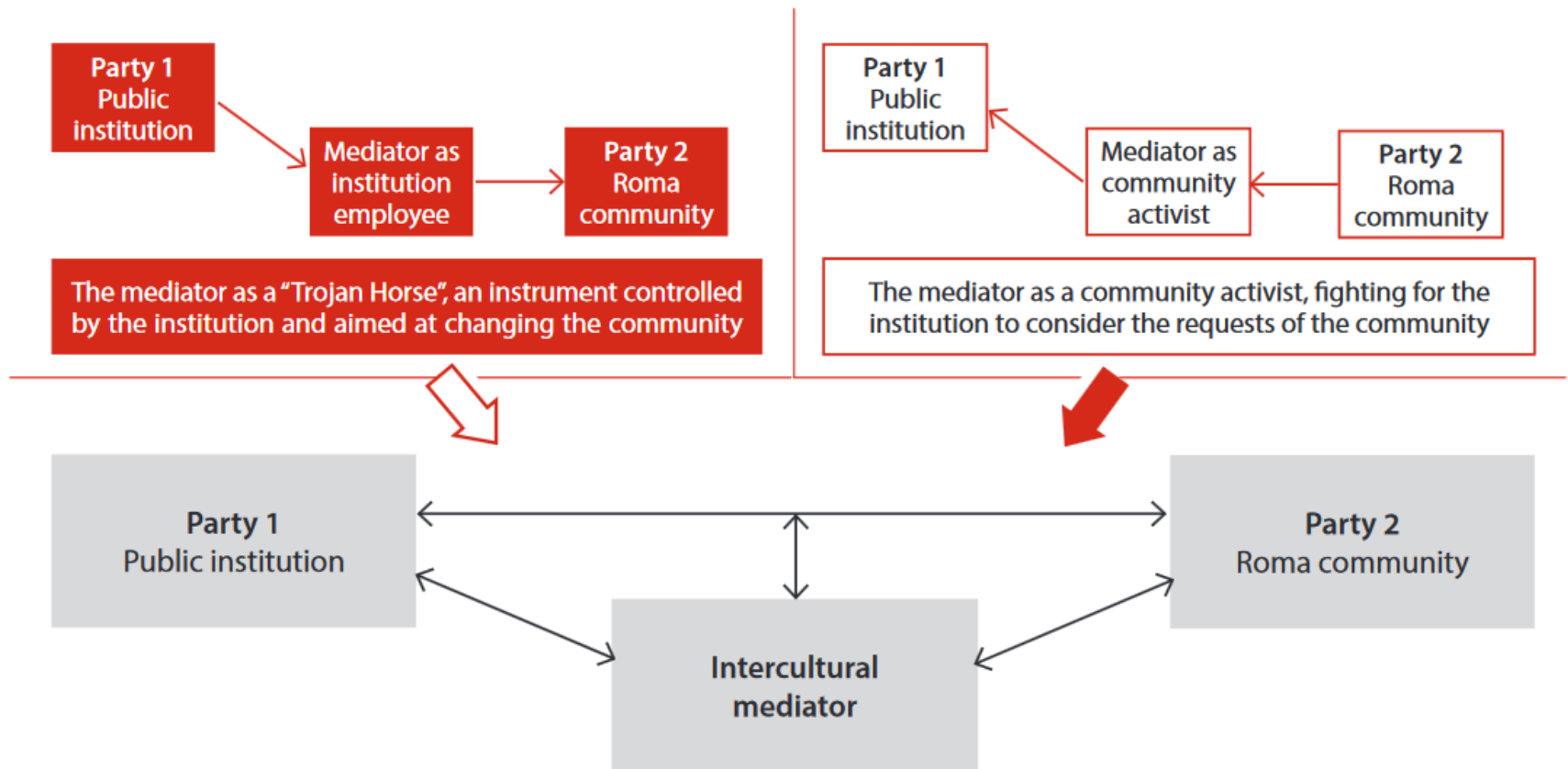
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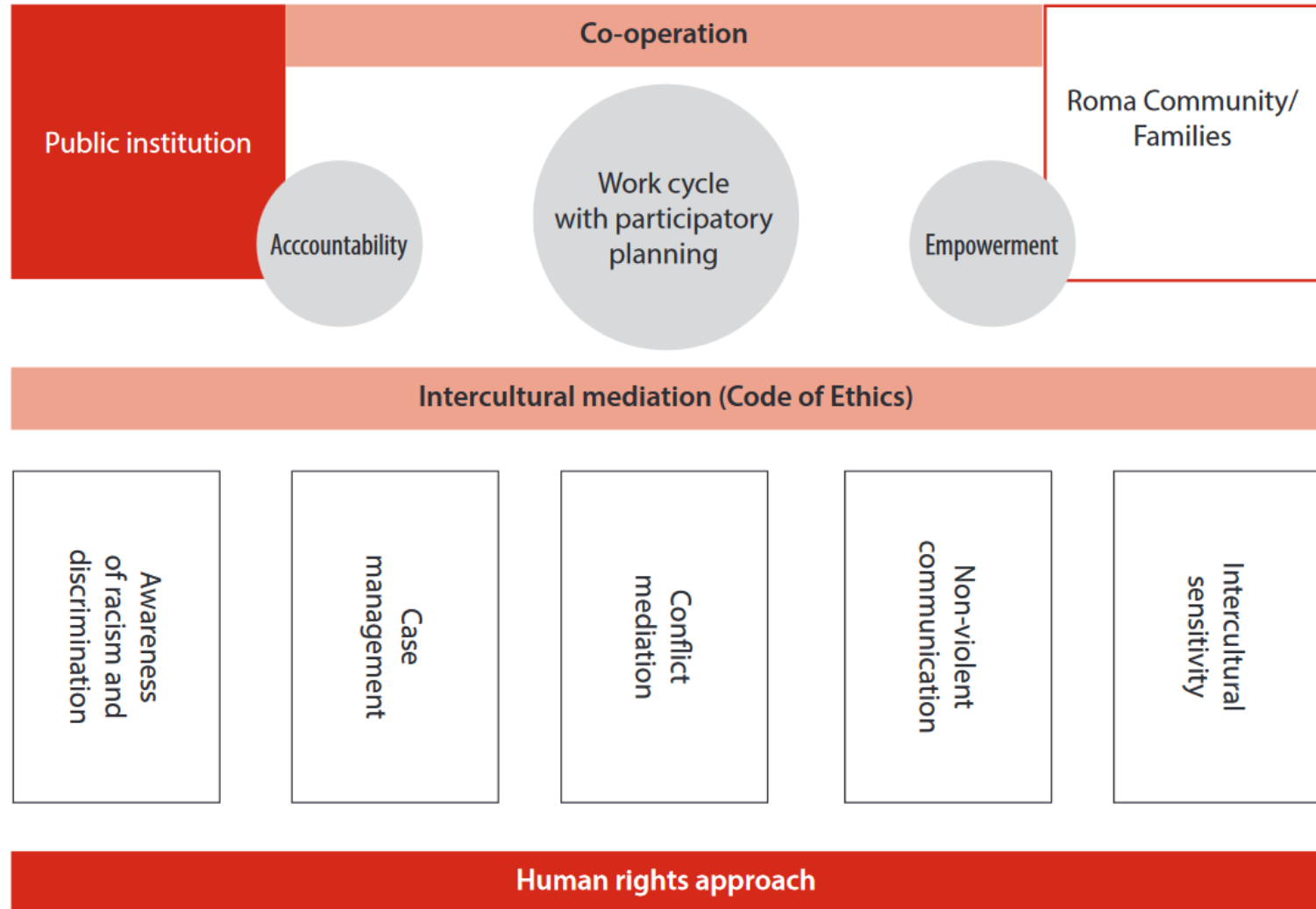
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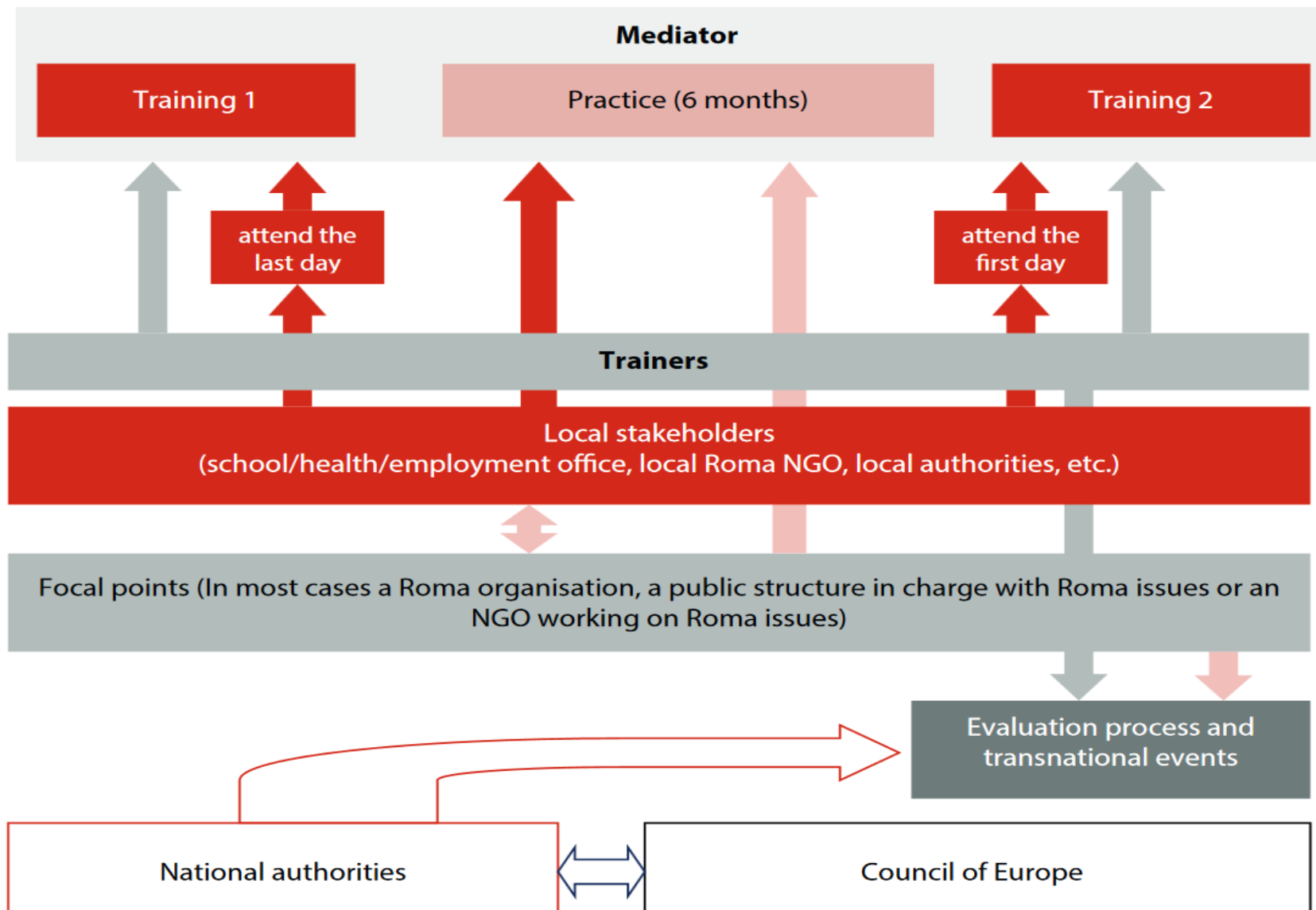
# FROM A "TROJAN HORSE" OR A COMMUNITY ACTIVIST TO AN EFFECTIVE INTERCULTURAL MEDIATOR



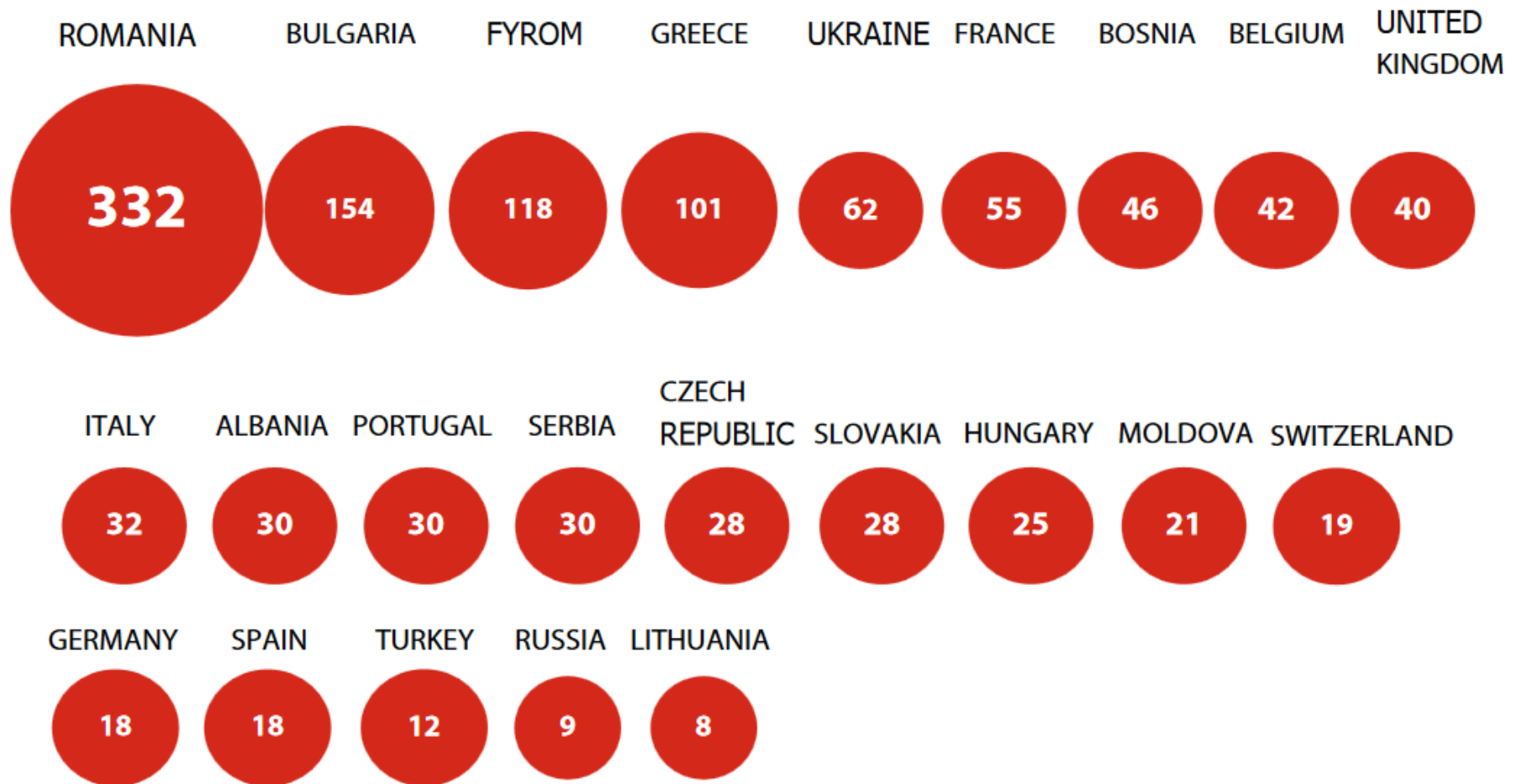
# ROMED1 MEDIATION APPROACH



# PROGRAMME'S STRUCTURE AND STAKEHOLDERS' ROLES



# MEDIATORS CERTIFIED 2011-2015



THE TOTAL OF 1230 MEDIATORS CERTIFIED BY 2015



More than  
mediators  
trained

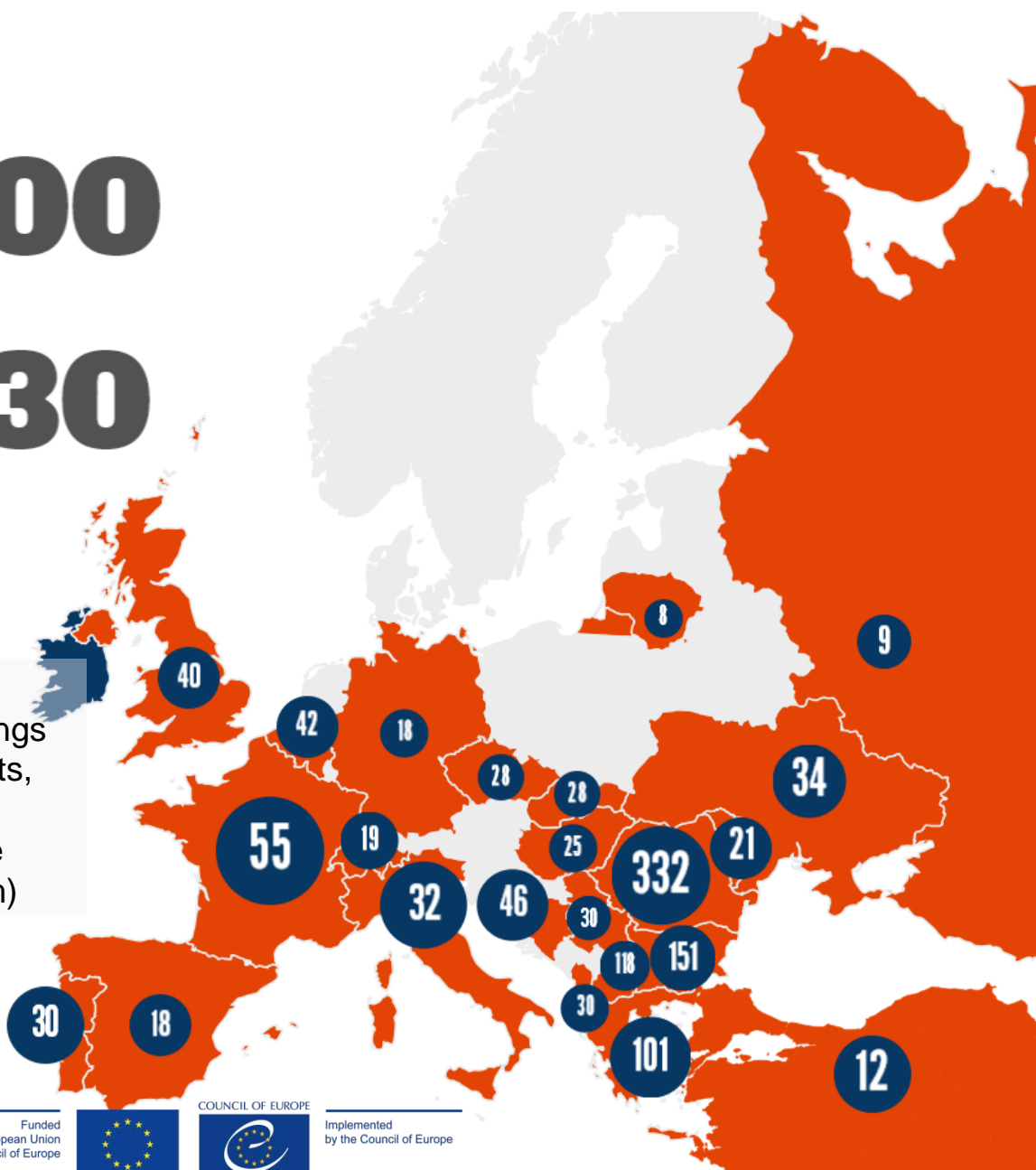
**1400**

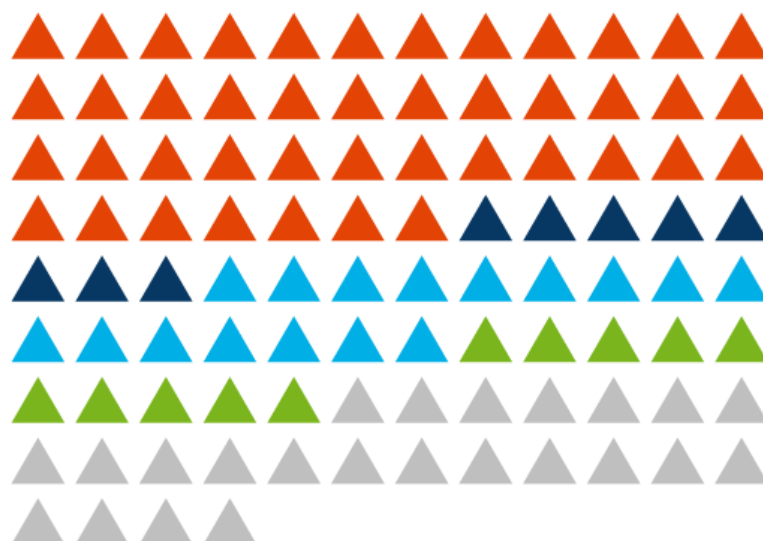
A total of  
mediators  
certified

**1230**

**several  
hundreds**

of mediators trained  
through partner trainings  
(EEA & Norway Grants,  
Romanian  
government, using the  
ROMED 1 Curriculum)





■ School (43%) 
 ■ Employment (7%) 
 ■ Health (17%)  
■ Community (10%) 
 ■ Other (23%)

Over **533** school mediators certified

A total of **1230** mediators certified

Out of **1400** mediators trained

Over **500** municipalities covered



Share of women certified mediators in ROMED1 - 2015



Share of Roma certified mediators in ROMED1 - 2015

■ Men (46%) 
 ■ Women (54%)

■ Roma (87%) 
 ■ Non-Roma (13%)

\*Mediators included under the categories « community » and « other » are also known to perform school mediation as a major feature of their mediation activities

# ROMED1 AND HEALTH MEDIATORS - MILESTONES



- a slightly higher level of labour sustainability for the health mediators
- Institutionalisation of the profession in several countries
- stimulating development progress in the field of Healthcare Mediation in some countries
- ROMED curricula is being used in the training of the Roma Health Mediators
- The training helped to raise awareness of the problems of the communities and, at the same time, demonstrate the achievements of the mediator's work.

# ROMED1 AND HEALTH MEDIATORS - CHALLENGES

- **Poor working conditions**
- **Lack of respect from the municipal staff**
- **Lack of time for awareness raising due to heavy administration at the local level**
- **Poor understanding of the mediator`s position**
- **Highly sensitive communities which reject the position of health mediators**
- **Lack of lobbying and advocacy skills and abilities to develop positive relationships with stakeholders**

# KEY ACHIEVEMENTS AND ELEMENTS OF IMPACT (2011-2015)

## ☐ **A set of reference documents**

- ✓ Training Curriculum for Mediators
  - ✓ European Code of Ethics for Mediators
  - ✓ Recommendation CM/Rec (2012)9 on mediation as an effective tool for promoting respect for human rights and social inclusion of Roma
- 

## ☐ **Influence on national policies**

- ✓ Mediation present in NSRIs
  - ✓ Increased visibility and enhancement
  - ✓ Institutionalisation of mediation
- 

## ☐ **Impact on the practice and training of mediators**

- ✓ Improved perception
- ✓ Improved awareness of their role among mediators
- ✓ Creation of European pool of ROMED1 trainers
- ✓ Over 1 258 mediators trained and certified in 23 countries

# TRAININGS 2016-2018

Tenerife  
Belgium

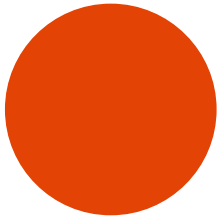
Tenerife  
Ireland

Valencia  
"the former Yugoslav  
Republic of Macedonia"

2016

2017

2018



## **ROMED 1**

Training of Roma Mediators

CoE / EU DG EAC

Since 2011-2015

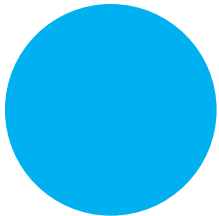


## **ROMED 2**

Democratic Governance and community participation through Mediation

CoE / EU DG EAC

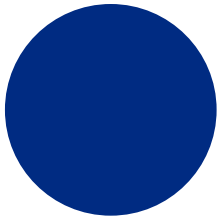
Since end 2013-2017



## **ROMACT**

Building up political will and understanding of Roma inclusion at local and regional level

CoE/ EU DGEMPL (complemented by DG REGIO) Since the end 2013



## **ROMACTED**

Promoting good governance and Roma empowerment at local level

CoE/ EU NEAR

Since May 2017

Funded  
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and the Council of Europe



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